

General Instructions

1. You should re-enroll in either Online Banking or Mobile Banking to access your accounts.
2. Scan the QR code or click the link below to download the new mobile app.

a. Apple: <https://apps.apple.com/us/app/muskogee-fcu-mobile-banking/id6469108459>



b. Google: <https://play.google.com/store/apps/details?id=muskogeefcu.mbanking>



3. To enroll into your new Digital Banking solution, please keep the following information ready:
 - a. Date of Birth
 - b. Last 4 digits of Social Security Number (SSN)
 - c. Membership Number

Enrollment steps for Muskogee FCU Mobile Banking

1. If you have already enrolled via online banking, please download the new mobile app and access your accounts using your new username and password.
2. To enroll via mobile banking, download our Mobile Banking app to your mobile device. Scan the QR code or click the link below to download the new mobile app.

- a. Apple: <https://apps.apple.com/us/app/muskogee-fcu-mobile-banking/id6469108459>
- b. Google: <https://play.google.com/store/apps/details?id=muskogeefcu.mbanking>

3. Click on “New User? Enroll Now” on the login page.



User ID

Password

Remember me

Enable Fingerprint

Log in

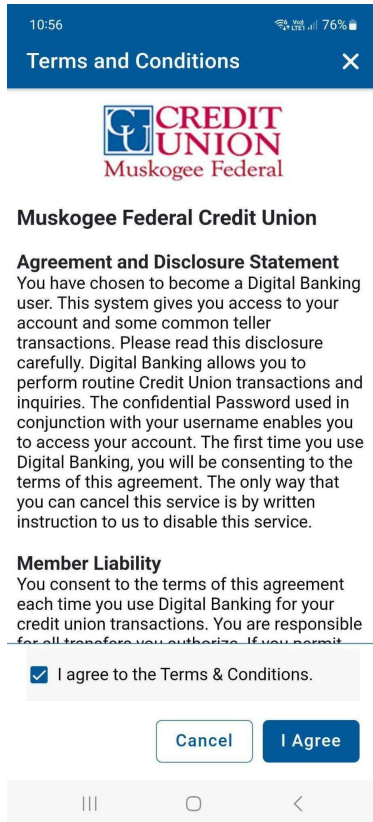
[New user? Enroll now](#)

[Need help logging in?](#)

Tap to see your balance



4. Read our terms and conditions and click the box to accept them.



5. Enter the information requested to verify your identity.
 - a. Date of birth in MM/DD/YYYY format
 - b. Last four digits of your social security number
 - c. Membership number without any spaces or dash ('-')

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← Enroll

STEP 1 STEP 2 STEP 3

Please provide information to help us validate further.

Date of Birth

Last 4 Digits of SSN

Membership number

Cancel Next

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6. Choose and confirm your User ID and password. The Password requirements are listed on the screenshot below for your reference.

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← Credentials

STEP 1 STEP 2 STEP 3

Please set up a User ID and Password for Digital Banking.

User ID *

Enter Password *

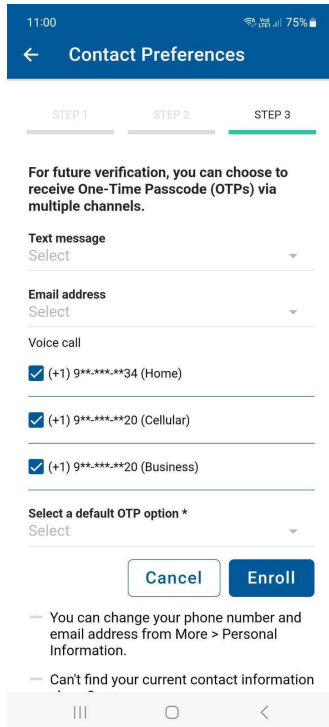
Confirm Password *

Cancel Next

Password Requirements:

- Password is case-sensitive
- Must Contain:
 - A minimum of 8 characters
 - A maximum of 50 characters
 - At least one numeric or special character
 - At least one upper case letter
 - At least one lower case letter
- Cannot Contain:
 - Spaces, less than symbols(<), greater than symbols(>), and percent(%)

7. Set your phone number and email address preferences.



8. You are done! Review your profile and membership information, set default accounts for some features, if you choose to. And you are good to go!