General Instructions

- 1. You should re-enroll in either Online Banking or Mobile Banking to access your accounts.
- 2. Scan the QR code or click the link below to download the new mobile app.
 - a. Apple: <u>https://apps.apple.com/us/app/muskogee-fcu-mobile-banking/id6469108459</u>



b. Google: <u>https://play.google.com/store/apps/details?id=muskogeefcu.mbanking</u>



- 3. To enroll into your new Digital Banking solution, please keep the following information ready:
 - a. Date of Birth
 - b. Last 4 digits of Social Security Number (SSN)
 - c. Membership Number

Enrollment steps for Muskogee FCU Mobile Banking

- 1. If you have already enrolled via online banking, please download the new mobile app and access your accounts using your new username and password.
- 2. To enroll via mobile banking, download our Mobile Banking app to your mobile device. Scan the QR code or click the link below to download the new mobile app.

- a. Apple: https://apps.apple.com/us/app/muskogee-fcu-mobile-banking/id6469108459
- b. Google: <u>https://play.google.com/store/apps/details?id=muskogeefcu.mbanking</u>
- 3. Click on "New User? Enroll Now" on the login page.

Log in ECREDIT	
EXAMPLE 1 EXAMPLE 1 EXAMP	
User ID	
Password	
Remember me	
Enable Fingerprint	
Log in	
New user? Enroll now Need help logging in	ו?

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4. Read our terms and conditions and click the box to accept them.



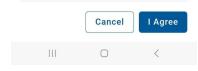
Muskogee Federal Credit Union

Agreement and Disclosure Statement You have chosen to become a Digital Banking user. This system gives you access to your account and some common teller transactions. Please read this disclosure carefully. Digital Banking allows you to perform routine Credit Union transactions and inquiries. The confidential Password used in conjunction with your username enables you to access your account. The first time you use Digital Banking, you will be consenting to the terms of this agreement. The only way that you can cancel this service. Is by written instruction to us to disable this service.

Member Liability

You consent to the terms of this agreement each time you use Digital Banking for your credit union transactions. You are responsible for all transfers you when you the responsible

☑ I agree to the Terms & Conditions.



- 5. Enter the information requested to verify your identity.
 - a. Date of birth in MM/DD/YYYY format
 - b. Last four digits of your social security number
 - c. Membership number without any spaces or dash ('-')

← Enroll	
STEP 1 STEP 2	STEP 3
Please provide information to he validate further.	elp us
Date of Birth	
Last 4 Digits of SSN	
Membership number	
Cancel	Next

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6. Choose and confirm your User ID and password. The Password requirements are listed on the screenshot below for your reference.

10:59		ಾ;⊯ .⊪ 76% 🛢			
← Credentials					
	STEP 2				
Please set up a User ID and Password for Digital Banking.					
User ID *					
Enter Password *					
Confirm Password *					
	Cancel	Next			
Password Requirements:					
Password is case-sensitiveMust Contain:					
 A minimum of 8 characters 					
 A maximum of 50 characters At least one numeric or special character 					
 At least one upper case letter 					
\circ At least one lower case letter					
 Cannot Contain: Spaces, less than symbols(<), greater than symbols(>), and percent(%) 					

7. Set your phone number and email address preferences.

11:00		জি 🕍 all 75% 💼		
← Contact Preferences				
STEP 1	STEP 2	STEP 3		
For future verification, you can choose to receive One-Time Passcode (OTPs) via multiple channels.				
Text message Select		~		
Email address Select		Ŧ		
Voice call				
(+1) 9**_***_**	34 (Home)			
(+1) 9**-***_**	20 (Cellular)			
(+1) 9**-***-**	20 (Business)			
Select a default C	OTP option *	~		
	Cancel	Enroll		
	ange your phone ss from More > I			
— Can't find yo	our current conta	ct information		
111	0	<		

8. You are done! Review your profile and membership information, set default accounts for some features, if you choose to. And you are good to go!