

General Instructions

1. You should re-enroll in either Online Banking or Mobile Banking to access your accounts.
2. Scan the QR code or click the link below to download the new mobile app.

Apple: <https://apps.apple.com/us/app/muskogee-fcu-mobile-banking/id6469108459>



Google: <https://play.google.com/store/apps/details?id=muskogeefcu.mbanking>



Enrollment steps for Muskogee FCU Online Banking

1. If you have already enrolled via the mobile app, please go ahead, and access your accounts online using your new username and password.
2. If you have not already enrolled via the mobile app, go to mfcuonline.org and click on the "Login" button and then click on "I am a New User".

3. Read our terms and conditions and click the box to accept them.



Enroll into digital banking

Terms and Conditions



Muskogee Federal Credit Union

Agreement and Disclosure Statement

You have chosen to become a Digital Banking user. This system gives you access to your account and some common teller transactions. Please read this disclosure carefully. Digital Banking allows you to perform routine Credit Union transactions and inquiries. The confidential Password used in conjunction with your username enables you to access your account. The first time you use Digital Banking, you will be consenting to the terms of this agreement. The only way that you can cancel this service is by written instruction to us to disable this service.

I consent to electronic document delivery and the terms and conditions for digital banking services.

[← Go back to login](#)

[Next](#)

4. Enter the information requested to verify your identity.

- Date of birth in MM/DD/YYYY format
- Last four digits of your social security number
- Membership number without any spaces or dash ('-')



Enroll into digital banking

Already enrolled? [Log in](#)

Identity verification

Account credentials

Contact preferences

Success

Please provide the following information to help us verify your identity.

Date of birth

MM/DD/YYYY



Social Security Number (SSN) ⓘ

Enter Last 4 Digits of SSN



Membership number

Enter Membership Number

All fields are required unless specified as optional.

[Cancel](#)

[Next](#)

5. Choose and confirm your User ID and password. The User ID and Password requirements are listed on the screenshot below for your reference.



Enroll into digital banking

Already enrolled? [Log in](#)

Identity verification **Account credentials** Contact preferences Success

Please set up a user ID and password for digital banking.

User ID

Confirm User ID

Password

[Show](#)

Confirm Password

[Show](#)

User ID Requirements:

- User ID must start with a letter.
- User ID is case insensitive.
- User ID must be 5-40 characters long.
- Characters allowed include alphabets, numbers, and following special characters only: @ _ . -

Password Requirements:

- Password is case-sensitive
- Must Contain:
 - A minimum of 8 characters
 - A maximum of 50 characters
 - At least one numeric or special character
 - At least one upper case letter
 - At least one lower case letter
- Cannot Contain:
 - Spaces, less than symbols(<), greater than symbols(>), and percent(%)

All fields are required unless specified as optional.

[Next](#)

6. Set your phone number and email address preferences.



Enroll into digital banking

Already enrolled? [Log in](#)

Identity verification Account credentials **Contact preferences** Success

For future verification, you can choose to receive One-Time Passcodes (OTPs) via multiple channels.

1. Please select **one** phone number where you would like to receive **text messages**:

(+1) 9**-***-**20 (Cellular)

2. Please select **all** phone numbers where you would like to receive **voice calls**:

(+1) 9**-***-**34 (Home)

(+1) 9**-***-**20 (Cellular)

(+1) 9**-***-**20 (Business)

3. Please select **one** email address where you would like to receive **email messages**:

s***@t*****.com

Preferred destination for One-Time Passcode (OTP)

From your selections above, please identify **one** contact as a **default** destination for OTPs:

Text Message

Voice Call

Email

[Clear All](#)

All fields are required unless specified as optional.

Next

7. You are done! Click on Log in to digital banking.



Enroll into digital banking

Already enrolled? [Log in](#)

Identity verification Account credentials Contact preferences **Success**

Congratulations!

You have been successfully enrolled into digital banking.

[Log in to digital banking](#)

8. Select where you would like to receive a One-Time-Passcode to login



Request a One-Time Passcode (OTP)

Is this really you?
To verify your identity and protect your account, we're going to send you a One-Time Passcode (OTP).

How do you want to be verified?

 (+1) 9**-***-***20	Text me
 (+1) 9**-***-***34	Call me
 s***@t*****.com	Email me

9. Enter the One-Time-Passcode and you are in!



Submit One-Time Passcode (OTP)

Enter the One-Time Passcode (OTP) sent to you. ⓘ

Didn't receive the OTP? [Choose a different OTP delivery option.](#)

Remember Device/Browser ⓘ